

ANIMAS WATER COMPANY

TEXT MESSAGING PRIVACY POLICY

Information collected by ANIMAS WATER COMPANY (AWC) in the course of providing water service to its consumers includes, but is not limited to, name, personal identification information, email address, mailing address, service address, social security number, and phone numbers. Through the course of service, AWC also collects usage history for billing purposes. Information collected may be stored within the database and servers of AWC, and its text messaging providers.

Text messaging may be used to communicate with customers for the following reasons: Notification of emergency and/or planned outages, restoration of service, notification of meter or infrastructure work, and any other information that may impact the delivery of water services.

AWC will not sell, trade, or otherwise transfer to outside parties any personally identifiable information. This does not include trusted third parties who assist AWC in operating its website, conducting its business, or providing consumer services pursuant to strict contractual terms of confidentiality and nondisclosure. AWC may release consumer information to comply with the law, protect individuals and property, and respond to matters concerning public safety.

Please contact AWC if you wish to correct, change, or delete any information collected, or to opt out of text messaging services.